

Standard Sales Terms and Conditions

General:

The purchaser must supply as much information as possible to our salesperson so as to ensure correct supply of the parts required. If possible, send pictures by email or WhatsApp.

Most parts are source from other suppliers, so we ask from you to be patient with your request. We will always Quote you on the cheapest that is available.

Prices include courier to Port Elizabeth, if you not in this regent courier can be arrange to you.

Please note however, that parts cannot be returned for a refund simply because you may have found it at another shop for a cheaper price or if you have asked for and purchased the wrong spare part/s altogether. Furthermore, if you have made changes to the spare parts in any way, the Act allows us to deny the refund or replacement of the goods or parts.

Payment or deposit must be made before any parts can be order.

Engines (complete or head, block, sump)

Engine must be fitted by a qualified and registered mechanic preferably (RMI) approved fitment center.

The responsibility of servicing the engine purchased as well as replacement of belts, filters and oil lies with the owner, this will further enhance the general condition of the motor.

Radiator must be cleaned/ flushed and tested. (BRING PROOF).

Replacing of radiator hoses is required.

Make sure the electrical radiator fan is in good working condition.

A fully functional viscous fan needs to be fitted to the vehicle immediately upon fitment of the engine supplied, should such a model require one.

Make sure the oil cooler radiator is cleaned and tested.

Make sure oil pressure switch is in good working order.

Oil needs to be changed every 5000kms as is necessary for the safekeeping of an engine.

Hanging parts such as alternator, starter, distributor, powers steering pump, turbo, injectors etc.... are not guaranteed by us.

After the engine, has been fitted, the vehicle must undergo a diagnostic test to ensure all previous faults have been cancelled.

Guarantee will immediately be invalid if anyone opens the engine or its components.

If any discount was given because of condition of motor, the engine will be sold without guarantee (as is).

Guarantee is valid for 30 days from date of invoice.

Should exchange unit not be received within 10 working days of dispatch all guarantees will be null and void and further invoicing will follow to cover (Core-charge) at 20% of invoice amount.

No guarantee on injectors, sensors & pickups, throttle bodies, turbo or any other electronics at all.

Please note all engines purchased from carry a startup guarantee valid for 30 days from date of invoice.

When fitting replacement engine, it is imperative to check oil pressure before attempting to start the engine, as engines are not sold with fluids, engines should be primed before start-up.

The onus is upon the purchaser of the engine to supply as much information as possible to our salesperson to ensure correct supply of the parts required.

Gearboxes and Automatic Transmissions

All gearboxes must be fitted by a qualified mechanic preferably (RMI) approved workshop.

Gears broken because of rough handling or down gearing at high speed, will not be repaired under guarantee.

The customer must insure that the correct oil level is maintained- damage sustained as a result of insufficient oil will invalidate the guarantee, only manufacturers specified fluids should be used in gearboxes.

The driveshaft of the vehicle must be correctly balanced to prevent damage to the tailpiece or bushes. Any oil leak or similar complaints arising as a result hereof is not covered by this guarantee.

The opening of any gearbox under guarantee by customer immediately invalidates this guarantee.

If gear selectors, gear links, gear shift cables, thrust bearing or clutch and pressure plate are faulty, guarantee on gearbox will be invalid.

Replacing of the following is required: Pilot bush/ gear and tailpiece seal, carrier bearing on prop-shaft, if required.

Guarantee on reconditioned – 30 days from invoice date.

No guarantee on automatic gearbox's not fitted by professional transmission specialist (RMI approved).

Differentials

Balancing of prop shaft is imperative.

Fitting of new seals e.g.: side shaft and gearbox/diff seals should be carried out as part of preventative maintenance at purchaser's expense.

Changing of diff flange without permission from will render this guarantee invalid.

Turbochargers/Turbos:

Used /Second hand turbo chargers supplied will be subject to a 14-day replacement guarantee.

Turbo must be fitted by a professional installer preferably (RMI) approved workshop.

Preventative maintenance is imperative during installation of replacement turbochargers either new or used

Absolutely NO CASH REFUNDS will be effected for turbochargers purchased, in the event a turbocharger is incorrectly supplied for its intended purpose, a replacement unit will be supplied, however it is important for a client to supply all the relevant information regarding the part required to avoid such an occurrence.

In the event of malfunction in accordance with our standard terms of supply, a full assessment will be made by an external work center to determine reason for failure, should this serve to determine gross negligence on the part of the purchaser during operation of said part this guarantee will be rendered null and void and assessment costs will be for the purchasers account.